

TROUBLESHOOTING GUIDE	PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
	Does not flush	a. Water supply valve closed.	a. Open valve and allow water to fill tank.
		b. Supply line blocked.	b. Shut off water supply, disconnect supply line and inspect all gaskets and washers. Reassemble. Also, see Fluidmaster maintenance.
		c. Flush valve chain too loose or disconnected.	c. Readjust chain length as required.
		d. Sand or debris lodged in water control.	d. Shut off water supply. Remove cap and clean.
Poor or sluggish flush	a. Bowl water level too low.	a. Check that refill tube is connected to water control and inserted into tank overflow without being kinked or damaged.	
	b. Supply valve partly closed.	b. Open supply valve fully. Be sure that proper supply tube size is used.	
	c. Partially clogged trapway and/or drain pipe and/or vent.	c. Remove obstruction. Consult a plumber if necessary.	
	d. Supply pressure too low.	d. Normal supply pressure must be at least 20 psi.	
	e. Flush valve chain too tight, holding flush valve open.	e. Readjust chain length as needed. Review adjustments.	
Toilet leaks	a. Poor supply line connection.	a. Review installation procedure of supply.	
	b. Poor bowl to tank/floor connection.	b. Review installation procedure of bowl.	
Toilet does not shut off	a. Flush valve seal leaking or deformed.	a. Clean debris from seal surface. Replace flush valve seal as needed.	
	b. Sand or debris lodged in water control.	b. Shut off water supply. Remove cap and clean.	

Please refer to the Installation Instructions for detailed corrective actions.

REPAIR PARTS LIST	Repair parts are determined by toilet tank number which can be found marked inside tank. NOTE: "XXX" represents color or trim finish options. Specify when ordering.	PART NUMBER	DESCRIPTION	BOULEVARD		TROPIC		TOWN SQUARE		⚠ WARNING: Use of in tank cleaning products voids warranty as they may damage parts and cause leakage that may lead to property damage. For further assistance please call: <i>In the USA</i> (800) 442-1902 www.americanstandard-us.com <i>In Canada</i> (800) 387-0369 www.americanstandard.ca
				1.6	1.28	1.6	1.28	1.6	1.28	
				735148.XXX0A	Tank Cover, Boulevard	✓	✓			
735147.XXX0A	Tank Cover, Tropic			✓	✓					
735150.XXX0A	Tank Cover, Town Square					✓	✓			
5218.110.XXX	Slow Close Contemporary EL Seat	✓	✓							
5216.110.XXX	Slow Close Transitional EL Seat			✓	✓					
5214.110.XXX	Slow Close Traditional EL Seat					✓	✓			
7381073-XXX0A	Bolt Cap Kit	✓	✓			✓	✓			
730835-XXX0A	Bolt Cap Kit			✓	✓					
7381064-XXX0A	Trip Lever, Boulevard	✓	✓							
7381097-XXX0A	Trip Lever, Tropic			✓	✓					
7381105-XXX0A	Trip Lever, Town Square					✓	✓			
738565-439.0070A	Inlet Valve - 1.6 GPF	✓		✓		✓				
738942-100.0070A	Flush Valve - 1.6 GPF	✓		✓		✓				
738920-100.0070A	Flapper Assembly - 1.6 GPF	✓		✓		✓				
738565-438.0070A	Inlet Valve - 1.28 GPF			✓		✓		✓		
738942-102.0070A	Flush Valve - 1.28 GPF			✓		✓		✓		
7381043-400.0070A	Flapper Assembly - 1.28 GPF			✓		✓		✓		