COBURN'S CONNECT

SETUP GUIDE

DOWNLOAD THE APP

- Go to the App Store on your phone or tablet.
- Search for Coburn Supply, and download the most current version of Coburn's Connect.



PROFILE & PREFERENCES

- Tap on Menu in the top left-hand corner of the screen.
- Then, tap Profile > Edit.
- Under PROFILE, add your cell phone number and any additional information.
- Under ALERT PREFERENCES, switch on Email Alerts & Phone Alerts to receive messages from Coburn Supply.
- Click on Done.





STEP 1

STEP 2

STEP 3

LOG IN

Already Registered?

· Your username & password will be the same as your Coburns.com login.

CONNECT

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• If you have forgotten your password, tap Reset Password.

Need to Register?

• Tap Create Account.

Important! To connect your Coburn's Account # to your Web Account, you can use the tile called 'Connect Your Account.' Connecting your account # will allow full web access once it is approved.

We encourage you to allow notifications for this арр.

STEP 4

GROUPS

- While in your **Profile**, go all the way to the bottom and tap Add yourself to group(s).
- Tap on the groups you are interested in and they will appear as tiles on the main page.
- These group tiles may link to additional information such as warranties, specials, etc.















COBURN'S CONNECT

APP FEATURES



MY ACCOUNT

If you connected your web account to your Coburn's account #, you will have

access to your full account information.

This includes open orders, payment history, invoice summary, making payments on your account, etc.



LOCATIONS

If you allowed the app to use your location services, this tile will show you a list of Coburn's locations near you.

- View the locations on a map by tapping on Map in the top right-hand corner of the screen.
- Tap on a location to get more information.
- You can also search by Zip Code.



REPLENISHMENT ORDERING

This program is designed to allow users to quickly scan

barcodes or add products from order templates as needed.

These products are held in a queue & turned into a Coburn's Order on the designated date/time determined between the customer and their local Coburn's location.

SHOPPING & ORDERING



Scan Barcode

Some products can be accessed by scanning the UPC code.



Check a product's price & get more information, or add the product directly to your cart.





Search for products by Coburn's product number, keyword or manufacturer part number.



Shop Our Departments

Narrow down your search and view products by category.



Shopping Cart

View all products in your cart, make changes and get a subtotal before proceeding to checkout.



Order Template

View existing order templates, add products or make a new one.

Order Templates are used for quick ordering or checking price & quantity for items purchased on a regular basis.



ADDITIONAL INFORMATION

Resources & Links

A collection of helpful links and informative pages.



Coburn's Specials!

Contains flyers with information about Coburn's product specials.



Events & Training

Use this tile to view events & training available to you at Coburn Supply.



CONTACT US

Live Chat

Conduct a live chat with a Coburn's Representative during active business hours.

Email Us

Fill out a form that sends an email message to the Web Department.

THANKS FOR DOWNLOADING COBURN'S CONNECT APP!

Have comments or questions? Please reach out by visiting <u>Coburns.com/email</u> and using the **Contact Us form** provided. To get the most from the app, we also offer individualized training sessions to get you up to speed. Register today at <u>Coburns.com/WebTraining!</u>



